

COVID 19 UPDATE

Latest Information Regarding Manufacturing and Installation Timescales

Recent Developments

The last few weeks have seen further restrictions on our ability to carry out our business unhindered. We as a country are facing a difficult period ahead and it is important that we all play our part in keeping our employees and customers safe

Manufacturing

We are a British Manufacturing company, all our products are made here in Leeds. We are totally dependent on our staff being capable of coming to work and carrying out their duties as normal.

The Unforeseen

Like all companies just now we have to make promises to our customers knowing full well that Covid 19 could shut our factory down at a moments notice. These are very unusual times and as such we have to present to our customers very unusual terms of business.

Timescales for Templating, Manufacturing, Delivery and Installation are subject to change at a moments notice, all orders are placed on this basis



Templating & Fitting Crews

Covid 19 has had a dramatic effect on our templating engineers and fitting crews across the country and this is likely to be the case well into 2021. Covid 19 is causing families to have to isolate with no notice for 14 days or more causing a great knock on effect to workloads and planned installations.

Please be Patient and Understanding

We are doing everything in our power to minimise disruption to you, our customers, however delays are now almost inevitable and with the best will in the world we are going to get it wrong. We apologise for this. We are trying to secure extra resources however we have very high standards and recruiting new teams is a slow process and we have to strike a very fine balance to get the job done for you as near to plan as possible

